VOTE 9

Community Safety and Liaison

Operational budget	R 50 818 000
MEC remuneration	Nil
Total amount to be appropriated	R 50 818 000
Responsible MEC	Mr B. H Cele, Minister of Community Safety and Liaison and Transport ¹
Administrating department	Department of Community Safety and Liaison
Accounting officer	Head: Community Safety and Liaison

1. Overview

Vision

The vision of the department is to see that: The people of KwaZulu-Natal live in a safe and secure environment.

Mission statement

The mission set for the department is to be the lead agency in driving the integration of community safety initiatives, towards a crime free KwaZulu-Natal.

Strategic objectives

The strategic objectives set by the department are to:

- Evaluate police service delivery and compliance with national policy standards, and make recommendations for redress where required;
- Address service delivery complaints against the police to support the raising of service standards;
- Assess the effectiveness of visible policing in the province;
- Oversee the establishment and functioning of Community Policing Forums (CPFs) at all police stations in the province;
- Enhance the capacity of community police structures to improve co-operation between the police and the community;
- Promote community dialogue and participation in support of crime prevention initiatives and activities;
- Execute social crime prevention programmes at provincial and local level;
- Research and develop social crime prevention responses to community safety priorities;
- Consolidate the Community Safety Network structure;
- Promote the establishment of a Victim Support Network;
- Promote special support programmes for victims; and
- Raise the awareness of protective rights among vulnerable groups.

¹ The salary of the Minister of Community Safety and Liaison is budgeted for under Vote 12: Transport.

Budget Statement 2

Core functions

The provincial department is responsible for performing the following functions:

- Promoting democratic accountability and transparency in the police service;
- Promoting good relations and establishing partnerships between the police and the communities;
- Directing the South African Police Service (SAPS) toward effectively addressing provincial needs and priorities;
- Facilitating the development and co-ordination of social crime prevention initiatives; and
- Promoting and supporting Victim Empowerment.

Legislative mandates

The principal legislative mandates governing the operations of the department are:

- The Constitution of the Republic of South Africa, 1996
- The South African Police Service Act, 1995 and regulations
- The White Paper on Safety and Security, 1999 2004 (since expired)
- The National Crime Prevention Strategy, 1996 (Revised 1999 since expired)
- Firearms Control Act, 2000
- KwaZulu-Natal Commissions Act, 1999
- Domestic Violence Act, 1998
- Child Care Act, 1983
- Maintenance Act, 1998
- Criminal Procedure Act 1977
- The Public Finance Management Act, 1999 and regulations
- The Public Service Act, 1994 and regulations
- Labour Relations Act, 1995
- Basic Conditions of Employment Act, 1997
- Employment Equity Act, 1998
- Skills Development Act, 1998
- Promotion of Equality and Prevention of Unfair Discrimination Act, 2000
- Promotion of Administrative Justice Act, 2000
- Promotion of Access to Information Act, 2000
- Preferential Procurement Policy Framework Act, 2001
- Electronic Communications and Transactions Act, 2002
- Regulation of Interception and Provision of Communication-Related Information Act, 2002
- State Information Technology Agency Act, 1999

Challenges and developments

The following challenges and developments relate to Programme 2: Civilian Oversight:

Monitoring and evaluation:

The targets set for this component in 2005/06 assumed it would be fully capacitated by April 2005, with seven area monitors and an administration officer. Due to unavoidable delays with the job evaluation process, the posts could not be filled within this timeframe as originally anticipated. However, the majority of the vacant posts were filled in the third and fourth quarter of the financial year.

Both the National and Provincial Secretariat recognised the need to automate the station evaluation toolkit, which, when introduced, will enhance the service monitors' operational efficiency and enable them to capture first hand information about station service delivery, as well as generate "intelligence-on-demand" regarding policing in the province.

This programme continued to be hampered by the lack of access to independently verified crime statistics, to guide and inform its operational priorities. The remedial steps taken to address these challenges include:

- All posts were filled, while additional support staff were appointed to help meet performance targets for 2005/06. Improved practices, which were developed during this challenging period to ensure timely delivery, are now being used as benchmarks to raise productivity and performance standards.
- The department is taking steps to optimise its strategic leadership function over SAPS in the province. Engaging the SAPS to co-determine its strategic and operational plans to address shortcomings in police service delivery will strengthen the department's ability to exert influence on the SAPS' strategic and operational direction in the province.
- An Electronic Complaints Management System (ECMS) is being developed to process and manage complaints. This system will enhance the department's capacity to control complaints, monitor and enforce responses from the SAPS and to the public, as well as identify trends and patterns in both the police service and communities.

The 2005 – 2010 strategic plan marks a strategic shift with the merging of the Policy and Monitoring components, in an effort to improve the evaluation of police service delivery to promote the transformation of the SAPS to a customer-oriented service. In this regard, a chief directorate has been established, comprising two directorates, namely Service Delivery Evaluation and Complaints Management.

Community liaison:

The Community Liaison chief directorate comprises three components dealing with community policing, social crime prevention and victim empowerment. The key institutional challenges facing the department in this area are the effective co-ordination and linkage of the often inter-related work of the three components, and co-operation with other government departments and service providers.

Each directorate has the common goal of having to establish co-operative relations with communities. At present, there is a lack of structured relations with communities. Also, because of the range of government departments that play a community safety role, there is a clear need for a more integrated effort to address community safety challenges. The goal of the department is to fundamentally transform community safety participation patterns, to ensure that the province as a whole is mobilised against crime.

At this stage, the provincial network is not formally structured, resulting in competition, duplication and fragmented effort. The network is currently made up of CPFs, Victim Empowerment Centres, business structures, local economic development structures, transport forums, school safety committees, community development workers, traditional structures, women and youth structures, etc. Major focus will be given to capacitating these structures to work autonomously and in an integrated fashion and, where relevant, to link them into integrated development planning processes.

Provincial co-ordination is critical to the effective functioning of the network. The assumption of this coordinating role by the department will position the department as the lead provincial community safety agency. Several benefits are expected from this network approach, including the flow of information relating to a range of socio-economic and service delivery impact evaluators that will contribute to the development and maintenance of a comprehensive provincial crime prevention picture.

A national mandate to provide local government with the means to co-ordinate safety efforts at local level, through the establishment of Community Safety Fora, will be a key pillar of the department's work.

Each of the directorates needs to address its specific sectoral challenges within this community safety environment. Where circumstances dictate, *ad hoc* forms of engagement will be used to reach communities to address specific issues. Even in these cases, efforts will be made to include relevant network partners to address this challenge of extending the department's delivery.

2. Review of the current financial year – 2005/06

General:

The critical factors that impacted on service delivery expenditure in 2005/06 were the consolidation of the department's Head Office within Pietermaritzburg, and the delays experienced in the filling of vacant posts. The consolidation of the department's Ulundi and Durban offices within Pietermaritzburg was only finalised in October 2005, and the delays in job grading meant that vacant posts were only filled in the third and fourth quarters of the financial year.

Monitoring and evaluation:

Successful community dialogue interventions were made in 2005/06 to resolve conflict, having a critical impact on helping to defuse tensions between the police and communities in Bergville and Vryheid.

Following requests from communities, a number of interventions were implemented to improve service delivery, such as ministerial station visits, *Izimbizo* and stakeholder meetings.

A major national issue during the year was the National Firearm Amnesty Campaign. The department promoted the campaign provincially, through the mass media and through hosting road-shows.

A successful relationship-building workshop between the department and the Independent Complaints Directorate resulted in a process of bilateral engagement to improve co-operation between the two organisations, thereby providing better service to the communities.

A visit by the Honourable MEC to the Madadeni police station produced significant improvements in communication between the police and communities in that area.

Two Provincial Community Safety and Liaison Portfolio Committee station visits took place in the uMzimkhulu and Midlands policing areas, enabling the Portfolio Committee members and the department to interact with key security role-players in these areas.

Community liaison:

The framework of the Community Safety Network approach was set out in the department's strategic and performance plans and Budget Statements for the 2005/06 financial year. Progress was made in developing the network approach at both a provincial and local level.

A comprehensive local government capacity building plan was developed, and Provincial Youth Crime Prevention and Faith Based Crime Prevention Summits were held, where strategies were developed to encourage sectoral participation in the Community Safety Network.

Informed by an audit and organisational development assessment, considerable effort was put into capacitation of CPFs. These structures again showed their strength in mobilising communities to attend various community dialogue meetings against crime and violence in the province.

In response to Cabinet instructions, the department was directly involved in the formulation of school safety and drug abuse prevention strategies.

Child protection was publicised extensively through advertisements in the mass media, as well as the distribution of information materials to schools and hospitals in predominantly disadvantaged areas.

In respect of victim empowerment work, the major thrust was on spreading awareness among vulnerable groups regarding both protective legislation and support services available. The 16 Days of Activism against Women and Child Abuse, observed between 25 November and 10 December 2005, provided the major focal point, showcasing the government's efforts to eradicate this form of abuse.

3. Outlook for the coming financial year – 2006/07

Monitoring and evaluation:

It is envisaged that the depth and quality of police monitoring in the province will improve as a result of the strengthening of this unit, and with the implementing of a scientifically-driven monitoring methodology.

In terms of its new structure, each service monitor will be assigned a policing area in 2006/07, using a "geographic reach" approach. This enlarged structure, combined with improved internal efficiencies, should enable the department to extend its monitoring reach in 2006/07 to include oversight over specialised SAPS units and area offices, as well as conducting visible policing and post-monitoring compliance checks.

Proposed areas of future expansion include the monitoring of municipal police, the performance of the SAPS provincial office, and a focus on visible policing operations.

Community liaison:

With its fully established structure, it is hoped that the department's impact on provincial community safety issues will be more keenly felt. Through directing, increasing and empowering community safety participation at all levels, it is expected that the fight against crime will be enhanced.

There is a recognised need to capacitate the structures of participation to ensure that communities play a meaningful role in identifying and acting on those factors that generate crime, and are able to help and support the victims of crime. In order for the department to mobilise and co-ordinate the scale of support required, it has to establish itself as the lead community safety agency, as set out in its vision. The strategic goals and objectives set by the department are directed towards achieving this.

Beyond service delivery, the department also has the important task of contributing towards the formulation of policy and legislation, by revisiting the White Paper for Safety and Security (1994 - 2004) and the current South African Police Service Act. The collection and analysis of the comprehensive provincial crime picture currently being undertaken will provide valuable information for this.

In an effort to enhance CPF members' skills, and in order to improve their service delivery capabilities, the department intends to conduct training sessions in all seven policing areas in 2006/07. CPFs will also be assisted with their operational running costs and project costs.

Social crime prevention and victim support programmes will be developed and implemented in focused priority areas, based on audits and assessments conducted across the province. Ongoing research will be conducted to develop social crime prevention responses to community safety priorities.

4. Receipts and financing

4.1 Summary of receipts and financing

Table 9.1 shows the sources of funding used for Vote 9 over the seven-year period 2002/03 to 2008/09.

The Department of Community Safety and Liaison will receive a provincial allocation of R50,8 million in 2006/07, rising to R57,1 million in 2008/09. Besides the inflationary increase to the budget, there has been no further allocation to the baseline.

Under-spending has been significantly reduced in the last two financial years, and the department is projecting to fully spend its 2005/06 adjusted budget.

Budget Statement 2

Table 9.1: Summary of receipts and financing

		Outcome		Main	Adjusted	Estimated	Medium-term estimates		
R000	Audited	Audited	Audited	Budget	Budget	actual	Weun	uni-term estin	ales
	2002/03	2003/04	2004/05		2005/06		2006/07	2007/08	2008/09
Provincial allocation	15,589	16,355	15,627	48,154	48,154	48,154	50,818	53,359	57,094
Total	15,589	16,355	15,627	48,154	48,154	48,154	50,818	53,359	57,094
Total payments	13,864	17,245	17,070	48,154	48,154	48,154	50,818	53,359	57,094
Surplus/(Deficit) before financing	1,725	(890)	(1,443)	-	-	-	-	-	-
Financing									
of which									
Provincial roll-overs	210	1,210	-	-	-	-	-	-	-
Provincial cash resources	-	-	1,500	-	-	-	-	-	-
Surplus/(deficit) after financing	1,935	320	57	-	-	-	-	-	

4.2 Departmental receipts collection

Table 9.2 shows the sources of external revenue for the department, principally arising from the *Sales of goods and services* and *Interest, dividends and rent on land*. Income under *Sales of goods and services* is mainly from commission received from insurance companies for the collection of monthly contributions.

Following the relocation of offices to Pietermaritzburg in 2005/06, rental income has ceased for state owned houses that were utilised by Ulundi-based staff members.

Table 9.2: Details of departmental receipts

		Outcome		Main	Adjusted	Estimated	Medium-term estimates		
R000	Audited	Audited	Audited	Budget	Budget	actual			
	2002/03	2003/04	2004/05		2005/06		2006/07	2007/08	2008/09
Tax receipts	-	-	-	-	-	-	-	-	-
Non-tax receipts	2	8	22	11	11	11	12	13	14
Sale of goods and services other than capital assets	2	3	22	4	4	4	5	6	14
Fines, penalties and forfeits	-	-	-	-	-	-	-	-	-
Interest, dividends and rent on land	-	5	-	7	7	7	7	7	-
Transfers received	-	-	-	-	-	-	-	-	-
Sales of capital assets	-	-	-	-	-	-	-	-	-
Financial transactions	-	-	-	-	-	-	-	-	-
Total	2	8	22	11	11	11	12	13	14

5. Payment summary

This section provides information pertaining to the vote as a whole at an aggregated level, including payments and budgeted estimates in terms of programmes and economic classification. Further details are given in Section 6 below, as well as in the *Annexure to Vote 9 – Community Safety and Liaison*.

5.1 Key assumptions

The following assumptions and factors were taken into account when finalising the budget allocations:

- Salary increases were based on an increase of 5.5 per cent, 4.8 per cent, and 4.5 per cent for 2006/07, 2007/08 and 2008/09, respectively, effective from 1 July each year. *Compensation of employees* increased substantially due to the fact that additional posts were filled in the latter part of 2005/06, resulting in carry-over costs for a full financial year being greater.
- The standard inflationary price increase is in accordance with Treasury Guidelines. However, following the relocation to Pietermaritzburg, the department will incur rental and related costs (electricity, water, cleaning and maintenance and security) for the full year. These costs were incurred from September 2005, prior to which the department shared premises, and incurred nominal charges only.

5.2 Programme summary

Table 9.3 below provides a summary of expenditure and budgeted estimates by programme for the period 2002/03 to 2008/09. There are two programmes, namely Administration and Civilian Oversight, which are directly linked to the core functions of the department. A third programme, Auxiliary and Associated Services, comprising the transfer payment to the KwaZulu-Natal Peace Committee, ceased in 2002/03. The KZN Peace Committee was closed in December 2001, and the Act was assented to in July 2002.

	Outcome			Main	Adjusted	Estimated	Medium-term estimates		
R000	Audited	Audited	Audited	Budget	Budget	actual	Weut	in-term estin	ates
	2002/03	2003/04	2004/05		2005/06		2006/07	2007/08	2008/09
1. Administration	5,428	6,925	6,830	19,654	18,704	18,704	20,627	21,757	23,280
2. Civilian Oversight	8,198	10,320	10,240	28,500	29,450	29,450	30,191	31,602	33,814
3. Auxilliary & Associated Services	238	-	-	-	-	-	-	-	-
Total	13,864	17,245	17,070	48,154	48,154	48,154	50,818	53,359	57,094

The substantial increase in funding between the periods 2004/05 to 2005/06 is due to the fact that the department received additional funding in 2005/06. This additional amount was allocated across both programmes for the filling of vacant posts, in an effort to increase the department's human resource capacity and to cover the related increase in administrative costs. The increase is also due to costs for the rental of the new Head Office in Pietermaritzburg, set-up costs for infrastructure at the new premises, additional funding for oversight projects and the development of an electronic performance management system, based on the Balanced Scorecard system.

5.4 Summary of economic classification

The summary of expenditure and budgeted estimates according to the economic classification is given in Table 9.4 below. The overall 2006/07 budget allocation reflects an increase of 5.5 per cent from the 2005/06 adjusted budget.

		Outcome		Main	Adjusted	Estimated	Mediu	um-term estin	nates
R000	Audited 2002/03	Audited 2003/04	Audited 2004/05	Budget	Budget 2005/06	actual	2006/07 2007/08		2008/09
Current payments	12,676	14,758	16,627	44,257	46,090	46,090	50,346	52,886	56,588
Compensation of employees	5,102	8,427	8,829	19,643	11,456	11,456	22,905	24,026	25,110
Goods and services	7,574	6,331	7,798	24,614	34,634	34,634	27,441	28,860	31,478
Other	-	-	-	-	-	-	-	-	-
Transfers and subsidies to: Local government	280	1,823	295	3,098	98	98	21		-
	13	23	25	98	98	98	21	-	-
Non-profit institutions	-	-	-	-	-	-	-	-	-
Households	-	-	270	-	-	-	-	-	-
Other	267	1,800	-	3,000	-	-	-	-	-
Payments for capital assets	908	664	148	799	1,966	1,966	451	473	506
Buildings and other fixed structures Machinery and equipment Other	-	-	-	-	-	-	-	-	-
	908	664	148	799	1,966	1,966	451	473	506
	-	-	-	-	-	-	-	-	-
Total	13,864	17,245	17,070	48,154	48,154	48,154	50,818	53,359	57,094

Expenditure in respect of *Compensation of employees* shows a decrease from the 2005/06 main budget to the adjusted budget, due to the department filling vacant posts in the latter half of 2005/06. However, the full cost of these appointments has been carried through over the 2006/07 MTEF period.

The 2005/06 adjusted budget for *Goods and services* reflects a large increase when compared to the 2005/06 main budget. This is partly due to the fact that the payment mechanism to CPFs was changed from *Transfers and subsidies to: Other,* to the category *Goods and services.* The decrease in this category from 2005/06 to 2006/07 can be attributed to the department shifting funds from this classification to *Compensation of employees,* to cater for the carry-through costs of new appointments.

Note that, in the 2005/06 financial year, substantial once-off expenditure occurred against *Goods and services* due to the relocation of the department's Head Office to Pietermaritzburg, accounting for the reduction in this classification from 2005/06 to 2006/07.

The 2005/06 allocation for *Transfers and subsidies to: Local government*, which comprises payments in respect of the Regional Service Council (RSC) Levy, reflects an increase due to the appointment of additional personnel. However, this category reduces substantially from 2006/07 onwards, due to the fact that the RSC Levy is to be discontinued after the first quarter of 2006/07, owing to a change in legislation.

The 2005/06 adjusted budget for *Machinery and equipment* shows a large increase from the main budget, owing to the need to purchase furniture and equipment in respect of the vacant posts. Also, with the relocation of its offices to Pietermaritzburg, the department incurred high infrastructure costs in 2005/06, accounting for the rise in this category from the 2005/06 main budget to the 2005/06 adjusted budget, and subsequent decrease in 2006/07.

5.5 Summary of expenditure by district municipal area

Table 9.5 below summarises the departmental expenditure within district municipal areas. Note that the department's work is demarcated in terms of the seven policing areas, and not per district municipality. There are major overlaps between the policing and district municipal areas, making it difficult to break-down departmental spending in terms of district municipal area.

Taking this into account, the 2006/07 funds have been centralised within the uMgungundlovu district municipal area, where the department's Head Office is located. The expenditure for 2005/06 is reflected against the eThekwini and uMgungundlovu areas, as the department had offices in both of these areas during that financial year.

District Municipal Area	Estimated Actual	Medium-term estimates				
R000	2005/06	2006/07	2007/08	2008/09		
eThekwini	15,463	-	-	-		
Ugu						
uMgungundlovu	32,691	50,818	53,359	57,094		
Uthukela						
Jmzinyathi						
Amajuba						
Zululand						
Jmkhanyakude						
uThungulu						
llembe						
Sisonke						
Total	48,154	50,818	53,359	57,094		

 Table 9.5:
 Summary of expenditure and estimates by district municipal area

5.6 Transfers to public entities

Table 9.6 below reflects transfers made to public entities that fall under the department's auspices. The department made transfer payments to the KwaZulu-Natal Peace Committee, prior to the Committee being abolished during 2002/03, and this accounts for the amount reflected in the 2002/03 audited column.

Table 9.6:	Summary of departmental transfers to public entities
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		Outcome			Adjusted	Estimated	Medium-term estimates		
R000	Audited	lited Audited Audited Budg		Budget Budget		actual			
	2002/03	2003/04	2004/05		2005/06		2006/07	2007/08	2008/09
KZN Peace Office	238	-	-	-	-	-	-	-	-
Total	238	•	-	•	•	-	-	-	-

5.7 Transfers to local government

Table 9.7 illustrates transfers to local government. The figures reflected in the table relate to the Regional Service Council Levy only. This levy is to be discontinued with effect from 1 July 2006, accounting for the decrease over the MTEF period.

		Outcome		Main	Adjusted	Estimated	Medium-term estimates		
R000	Audited	Audited	Audited	Budget	Budget	actual	Weuld		ales
	2002/03	2003/04	2004/05		2005/06		2006/07	2007/08	2008/09
Category A	13	23	25	98	48	48	-	-	-
Category B	-	-	-	-	50	50	21	-	-
Category C	-	-	-	-	-	-	-	-	-
Unallocated/unclassified	-	-	-	-	-	-	-	-	-
Total	13	23	25	98	98	98	21		

Table 9.7: Summary of departmental transfers to local government by category

6. Programme description

The services rendered by this department are categorised under two programmes, which are discussed below. The expenditure and budgeted estimates for each programme are summarised in terms of economic classification, details of which are given in the *Annexure to Vote 9: Community Safety and Liaison*.

6.1 **Programme 1: Administration**

As from 2004/05, Programme 1: Administration consists of a single sub-programme, namely Management. The objective of this programme is to provide essential administrative and management support, with the purpose being to conduct overall administration, including the rendering of administrative, financial, executive support and legal and human resource services to the department.

Tables 9.8 and 9.9 below illustrate the summary of payments and estimates relating to Programme 1 for the period 2002/03 to 2008/09.

The overall trends regarding *Compensation of employees, Goods and services* and *Machinery and equipment* are similar to the department's overall trend, as highlighted in Sections 5.3 and 5.4 above.

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		Main	Adjusted	Estimated	Medium-term estimates				
R000	Audited	Audited	Audited	Budget	Budget	actual	Weuld	ini-terni estin	ales
	2002/03	2003/04	2004/05		2005/06		2006/07	2007/08	2008/09
Ministry	1,084	1,352	-	-	-	-	-	-	-
Management	4,344	5,573	6,830	19,654	18,704	18,704	20,627	21,757	23,280
Total	5,428	6,925	6,830	19,654	18,704	18,704	20,627	21,757	23,280

 Table 9.8:
 Summary of payments and estimates - Programme 1: Administration

Table 9.9: Summary of payments and	d estimates by economic classification - Programme 1: Administration
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		Outcome		Main	Adjusted	Estimated	Madiu	um-term estim	ataa
R000	Audited	Audited	Audited	Budget	Budget	actual	weut	im-term estin	Idles
	2002/03	2003/04	2004/05		2005/06		2006/07	2007/08	2008/09
Current payments	5,008	6,553	6,799	19,385	16,915	16,915	20,318	21,442	22,943
Compensation of employees	2,857	4,070	3,767	9,740	6,120	6,120	10,405	10,914	11,406
Goods and services	2,151	2,483	3,032	9,645	10,795	10,795	9,913	10,528	11,537
Other	-	-	-	-	-	-	-	-	-
Transfers and subsidies to:	21	11	11	25	25	25	9	-	-
Local government	7	11	11	25	25	25	9	-	-
Non-profit institutions	-	-	-	-	-	-	-	-	-
Households	-	-	-	-	-	-	-	-	-
Other	14	-	-	-	-	-	-	-	-
Payments for capital assets	399	361	20	244	1,764	1,764	300	315	337
Buildings and other fixed structures	-	-	-	-	-	-	-	-	-
Machinery and equipment	399	361	20	244	1,764	1,764	300	315	337
Other	-	-	-	-	-	-	-	-	-
Total	5,428	6,925	6,830	19,654	18,704	18,704	20,627	21,757	23,280

6.2 **Programme 2: Civilian Oversight**

Programme 2: Civilian Oversight, which is the only service delivery programme, consists of two subprogrammes, namely Monitoring and Evaluation (previously Policy Co-ordination), and Community Liaison (previously Facilitation).

The main purpose of the sub-programme: Monitoring and Evaluation is to monitor police conduct and assess the effectiveness of visible policing. Further purposes include the facilitation of the implementation of provincial policy and adherence to National standards, as well as attending to complaints received from the public.

The purpose of the sub-programme: Community Liaison is to facilitate research development and coordination of social crime prevention initiatives, as well as to promote and establish good relations with communities. The establishment of functional and efficient CPFs is critical, in order to ensure good relations between police and communities and to enhance community-based strategies for preventing and fighting fabric social crimes.

Tables 9.10 and 9.11 below illustrate the summary of payments and estimates relating to Programme 2, presented per sub-programme and economic classification.

Table 9.10: Summary of paym	nts and estimates - Programme	2: Civilian Oversight
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		Outcome			Adjusted	Estimated	Medium-term estimates		
R000	Audited Audited Audited		Budget	Budget	actual	medium-term estimates			
	2002/03	2003/04	2004/05		2005/06		2006/07	2007/08	2008/09
Monitoring and Evaluation	3,689	4,606	2,955	8,027	5,239	5,239	8,258	8,645	9,250
Community Liaison	4,509	5,714	7,285	20,473	24,211	24,211	21,933	22,957	24,564
Total	8,198	10,320	10,240	28,500	29,450	29,450	30,191	31,602	33,814

		Outcome		Main	Adjusted	Estimated	Marth		4
R000	Audited	Audited	Audited	Budget	Budget	actual	Media	um-term estin	lates
	2002/03	2003/04	2004/05		2005/06		2006/07	2007/08	2008/09
Current payments	7,668	8,205	9,828	24,872	29,175	29,175	30,028	31,444	33,645
Compensation of employees	2,245	4,357	5,062	9,903	5,336	5,336	12,500	13,112	13,704
Goods and services	5,423	3,848	4,766	14,969	23,839	23,839	17,528	18,332	19,941
Other	-	-	-	-	-	-	-	-	-
Transfers and subsidies to:	21	1,812	284	3,073	73	73	12	-	-
Local government	6	12	14	73	73	73	12	-	-
Non-profit institutions	-	-	-	-	-	-	-	-	-
Households	-	-	270	-	-	-	-	-	-
Other	15	1,800	-	3,000	-	-	-	-	-
Payments for capital assets	509	303	128	555	202	202	151	158	169
Buildings and other fixed structures	-	-	-	-	-	-	-	-	-
Machinery and equipment	509	303	128	555	202	202	151	158	169
Other	-	-	-	-	-	-	-	-	-
Total	8,198	10,320	10,240	28,500	29,450	29,450	30,191	31,602	33,814

Table 9.11: Summary of payments and estimates by economic classification - Programme 2: Civilian Oversight

With the restructuring of this programme, certain functions were shifted between the two sub-programmes, necessitating a shifting of funds as well. This accounts for the increase in Monitoring and Evaluation and the decrease in Community Liaison from the 2005/06 adjusted budget to the 2006/07 allocation. This is in line with the department's focus on Monitoring and Evaluation as one of the core functions of the department.

The decrease in the category *Compensation of employees* in the 2005/06 adjusted budget, when compared to the main budget, relates to the fact that vacant posts were filled towards the latter half of 2005/06. The increase in 2006/07 is due to the full costs of these appointments being carried through from 2005/06.

The substantial decrease in 2006/07 from the 2005/06 adjusted budget under *Goods and services* is the result of once-off expenditure in 2005/06 in respect of the department's move to Pietermaritzburg.

The decreases in *Transfers and subsidies* and *Machinery and equipment* over the MTEF period are explained under section 5.4.

Service delivery measures

Table 9.12 illustrates the main service delivery measures relating to Programme 2: Civilian Oversight. The outputs have been revised and updated, and several new outputs have been included.

0	utput type	Performance measures	Performan	ce targets
			2005/06 Est. Actual	2006/07 Estimate
1.	To monitor the South African Police Service levels of	No. of police stations evaluated	60	72
	service delivery in KwaZulu-Natal	Area offices evaluated and improvements negotiated	7	7
		No. of unannounced police station visits conducted, driven by demand	-	As required
		No of reports on municipal police service delivery	-	4
2.	To investigate & process service delivery complaints against the South African Police Service	Percentage. of complaints received that are finalised	70	80
3.	Train Community Policing Forums to enhance their service delivery and reporting	No. of training programmes per area	1	1
4.	Fund Community Policing Forum projects to resolve difficulties at community level	No. of projects funded with Business Plans	1 provincial plan	1 provincial plan
5.	Develop crime prevention programmes that respond to provincial and local needs	Percentage of identified high-priority gaps for which programmes are developed	-	100
6.	Establishment of Community Safety Forums	No. of Community Safety Forums established	-	4
7.	Assess effectiveness of South African Police Service Trauma Centres	Percentage. of South African Police Service Trauma Centres assessed	100	100
8.	Assess effectiveness of Non-Government Victim Support Centres	No. of Non-Government Victim Support Centres assessed	7	7
9.	Implementation of programmes for vulnerable groups	Number of programmes implemented	4	3

 Table 9.12:
 Service delivery measures – Programme 2: Civilian Oversight

7. Other programme information

7.1 Personnel numbers and cost

Tables 9.13 and 9.14 below illustrate personnel numbers and estimates pertaining to the department over the seven-year period. Table 9.13 illustrates personnel numbers per programme, while Table 9.14 reflects details of personnel numbers at a departmental level.

Due to the restructuring of the department during 2004/05, the organogram was reviewed to ensure that the department has staff with appropriate levels and adequate capacity to effectively deal with service delivery. During the third and fourth quarters of 2005/06, the department had filled most of its vacant posts. The substantial increase in budget allocation in 2006/07 onwards is to cater for the anticipated increase in the number of personnel to be appointed.

The unit cost as at 31 March 2006 is low, due to additional personnel only being employed in the third quarter of the 2005/06 financial year, therefore a full year's expenditure did not occur.

Table 9.13: Personnel numbers and costs per programme

	As at							
Personnel numbers	31 March							
	2002	2003	2004	2005	2006	2007	2008	
1: Administration	13	21	22	19	47	47	47	
2: Civilian Oversight	3	20	23	15	43	43	43	
Total	16	41	45	34	90	90	90	
Total personnel cost (R 000)	1,578	5,102	8,427	8,829	11,456	22,905	24,026	
Unit cost (R 000)	99	124	187	260	127	255	267	

Table 9.14: Details of departmental personnel numbers and costs

	Audited	Audited	Audited	Main Budget	Adjusted Budget	Estimated actual	Medi	um-term estin	nates
	2002/03	2003/04	2004/05	244901	2005/06		2006/07	2007/08	2008/09
Total for department									
Personnel numbers (head count)	41	45	34	90	90	90	90	90	90
Personnel cost (R'000)	5,102	8,427	8,829	19,643	11,456	11,456	22,905	24,026	25,110
Human resources component									
Personnel numbers (head count)	3	3	3	6	6	6	6	6	6
Personnel cost (R'000)	328	348	369	1,572	813	813	1,232	1,300	1,365
Head count as % of total for department	7.32	6.67	8.82	6.67	6.67	6.67	6.67	6.67	6.67
Personnel cost as % of total for department	6.43	4.13	4.18	8.00	7.10	7.10	5.38	5.41	5.44
Finance component									
Personnel numbers (head count)	7	7	7	18	18	18	18	18	18
Personnel cost (R'000)	551	584	619	2,646	1,800	1,800	3,413	3,600	3,780
Head count as % of total for department	17.07	15.56	20.59	20.00	20.00	20.00	20.00	20.00	20.00
Personnel cost as % of total for department	10.80	6.93	7.01	13.47	15.71	15.71	14.90	14.98	15.05
Full time workers									
Personnel numbers (head count)	41	45	34	90	90	90	90	90	90
Personnel cost (R'000)	5,102	8,427	8,829	19,643	11,456	11,456	22,905	24,026	25,110
Head count as % of total for department	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
Personnel cost as % of total for department	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
Part-time workers									
Personnel numbers (head count)									
Personnel cost (R'000)									
Head count as % of total for department	-	-	-	-	-	-	-	-	-
Personnel cost as % of total for department	-	-	-	-	-	-	-	-	-
Contract workers									
Personnel numbers (head count)									
Personnel cost (R'000)									
Head count as % of total for department	-	-	-	-	-	-	-	-	-
Personnel cost as % of total for department	-	-	-	-	-	-	-	-	-

7.2 Training

The table below reflects actual and estimated expenditure on training per programme for the period 2002/03 to 2004/05 and budgeted expenditure for the period 2005/06 to 2007/08.

Compared to prior years, there is an increase in the training budget for 2006/07, and to a lesser extent over the MTEF period, largely due to the higher personnel numbers. The training cost is based on one percent of the total salary bill for the department.

		Outcome		Main	Adjusted	Estimated	Modi	nator	
	Audited	Audited	Audited	budget	budget	actual	Medium-term estimates		lates
R000	2002/03	2003/04	2004/05		2005/06		2006/07	2007/08	2008/09
1: Administration	22	147	213	709	-	709	500	527	554
2: Civilian oversight	7	99	-	-	-	-	-	-	-
Total	29	246	213	709	-	709	500	527	554

ANNEXURE TO VOTE 9 – COMMUNITY SAFETY AND LIAISON

R000		Outcome	A 11/ 1	Main	Adjusted	Estimated	Mediu	um-term estin	nates
Ruuu	Audited 2002/03	Audited 2003/04	Audited 2004/05	Budget	Budget 2005/06	actual	2006/07	2007/08	2008/09
Tax receipts			-		-	-	-		-
Casino taxes Motor vehicle licenses Horseracing Other taxes									
Non-tax receipts	2	8	22	11	11	11	12	13	14
Sales of goods and services other than capital asset Sales of goods and services produced by dept. Sales by market establishments Administrative fees Sales of scrap, waste, arms and other used current goods (excluding capital assets)	2	3	22	4	4	4	5	6	14
	2	3	22	4	4	4	5	6	14
	2	3	22	4	4	4	5	6	14
Fines, penalties and forfeits Interest, dividends and rent on land	_	5	_	7	7	7	7	7	_
Interest Dividends	-	5		1	1	'	-	-	-
Rent on land	-	-	-	7	7	7	7	7	-
Transfers received from:	-	-	-	-	-	-	•	-	-
Other governmental units Universities and technikons Foreign governments International organisations Public corporations and private enterprises Households and non-profit institutions									
Sales of capital assets	-	-	-	-	-	-	-	-	-
Land and subsoil assets Other capital assets									
Financial transactions									
Total	2	8	22	11	11	11	12	13	14

Table 9.A: Details of departmental receipts

Budget Statement 2

Table 9.B: Details of payments and estimates by economic classification

		Outcome		Main	Adjusted	Estimated	Mediu	um-term estim	ates
R000	Audited	Audited	Audited	Budget	Budget	actual			
	2002/03	2003/04	2004/05		2005/06		2006/07	2007/08	2008/09
Current payments	12,676	14,758	16,627	44,257	46,090	46,090	50,346	52,886	56,588
Compensation of employees	5,102	8,427	8,829	19,643	11,456	11,456	22,905	24,026	25,110
Salaries and wages	4,397	7,287	7,682	17,517	9,330	9,330	21,765	22,433	23,830
Social contributions	705	1,140	1,147	2,126	2,126	2,126	1,140	1,593	1,280
Goods and services	7,574	6,331	7,798	24,614	34,634	34,634	27,441	28,860	31,478
Interest and rent on land	-	-	-	-	-	-	-	-	-
Interest	-	-	-	-	-	-	-	-	-
Rent on land	-	-	-	-	-	-	-	-	-
Financial transactions in assets and liabilities	-	-	-	-	-	-	-	-	-
Unauthorised expenditure	-	-	-	-	-	-	-	-	-
Transfers and subsidies to:	280	1,823	295	3,098	98	98	21	-	-
Local government	13	23	25	98	98	98	21	-	-
Municipalities	13	23	25	98	98	98	21	-	-
Municipal agencies and funds	-	-	-	-	-	-	-	-	-
Departmental agencies and accounts	267	1,800	-	3,000	-	-	-	-	-
Social security funds	-	-	-	-	-	-	-	-	-
Entities receiving funds	267	1,800	-	3,000	-	-	-	-	-
Public corporations and private enterprises	-	-	-	-	-	-	-	-	-
Public corporations	-	-	-	-	-	-	-	-	-
Subsidies on production	-	-	-	-	-	-	-	-	-
Other transfers	-	-	-	-	-	-	-	-	-
Private enterprises	-	-	-	-	-	-	-	-	-
Subsidies on production	-	-	-	-	-	-	-	-	-
Other transfers	-	-	-	-	-	-	-	-	-
Foreign governments and international organisations	-	-	-	-	-	-	-	-	-
Non-profit institutions	-	-	-	-	-	-	-	-	-
Households	-	-	270	-	-	-	-	-	-
Social benefits	-	-	-	-	-	-	-	-	-
Other transfers to households	-	-	270	-	-	-	-	-	-
►					4 0 0 0	4 0 00	454	470	
Payments for capital assets	908	664	148	799	1,966	1,966	451	473	506
Buildings and other fixed structures	-	-	-		-	-	-	-	-
Buildings	-	-	-		-	-	-	-	-
Other fixed structures Machinery and equipment	- 908	- 664	- 148	- 799	- 1.966	- 1.966	451	473	- 506
, , , , , , , , , , , , , , , , , , , ,	900	004	140	799	1,900	1,900	401	473	000
Transport equipment	-	-	-	-	1 000	1 000	-	-	-
Other machinery and equipment	908	664	148	799	1,966	1,966	451	473	506
Cultivated assets	-	-	-	-	-	-	-	-	-
Software and other intangible assets	-	-	-	-	-	-	-	-	-
Land and subsoil assets	-	-	-	-	-	-	-	-	
Total	13,864	17,245	17,070	48,154	48,154	48,154	50,818	53,359	57,094

Table 9.C:	Details of payments and estimates by economic classification - Programme 1: Administration
Table 9.0.	Details of payments and estimates by economic classification - Programme 1. Administration

	Outcome			Main	Adjusted	Estimated	Medium-term estimates		
R000	Audited	Audited	Audited	Budget	Budget	actual			
	2002/03	2003/04	2004/05		2005/06		2006/07	2007/08	2008/09
Current payments	5,008	6,553	6,799	19,385	16,915	16,915	20,318	21,442	22,943
Compensation of employees	2,857	4,070	3,767	9,740	6,120	6,120	10,405	10,914	11,406
Salaries and wages	2,459	3,485	3,202	8,590	4,970	4,970	9,562	9,634	10,455
Social contributions	398	585	565	1,150	1,150	1,150	843	1,280	95
Goods and services	2,151	2,483	3,032	9,645	10,795	10,795	9,913	10,528	11,53
of which									
Workshops	119	108	113	1,600	1,600	1,600	1,170	1,781	1,31
S&T	339	804	356	453	453	453	1,130	504	1,22
Consultants	364	112	300	94	94	94	1,592	105	1,76
Other	1,329	1,459	2,263	7,498	8,648	8,648	6,021	8,138	7,23
Interest and rent on land	-	-	-	-	-	-	-	-	.,20
Interest									
Rent on land									
Financial transactions in assets and liabilities									
Unauthorised expenditure									
Unautionsed expenditure									
Transfers and subsidies to:	21	11	11	25	25	25	9	-	
Local government	7	11	11	25	25	25	9	-	
Municipalities	7	11	11	25	25	25	9	-	
Municipal agencies and funds							-		
Departmental agencies and accounts	14	-	-	-	-	-	-	-	
Social security funds	···								
Entities receiving funds	14		-	-	-	-	-	-	
Public corporations and private enterprises	-		-			-			
Public corporations and private enterprises	-	-	-			-	-		
	-	-	-	-	-	-	-	-	
Subsidies on production									
Other transfers									
Private enterprises	-	-	-	-	-	-	-	-	
Subsidies on production									
Other transfers									
Foreign governments and international organisations									
Non-profit institutions									
Households	-	-	-	-	-	-	-	-	
Social benefits									
Other transfers to households									
L									
Payments for capital assets	399	361	20	244	1,764	1,764	300	315	33
Buildings and other fixed structures	-	-	-	-	-	-	-	-	
Buildings									
Other fixed structures									
Machinery and equipment	399	361	20	244	1,764	1,764	300	315	33
Transport equipment					, -				
Other machinery and equipment	399	361	20	244	1,764	1,764	300	315	33
Cultivated assets					, •••	,			
Software and other intangible assets									
Land and subsoil assets									
Total	5,428	6,925	6,830	19,654	18,704	18,704	20,627	21,757	23,28

	Outcome			Main	Adjusted	Estimated	Medium-term estimates		
R000	Audited	Audited	Audited	Budget	Budget	actual			
	2002/03	2003/04	2004/05		2005/06		2006/07	2007/08	2008/09
Current payments	7,668	8,205	9,828	24,872	29,175	29,175	30,028	31,444	33,645
Compensation of employees	2,245	4,357	5,062	9,903	5,336	5,336	12,500	13,112	13,704
Salaries and wages	1,938	3,802	4,480	8,927	4,360	4,360	12,203	12,799	13,375
Social contributions	307	555	582	976	976	976	297	313	329
Goods and services	5,423	3,848	4,766	14,969	23,839	23,839	17,528	18,332	19,941
of which									
Training/seminars/workshops	4,828	93	3,410	11,447	20,317	20,317	14,024	14,723	15,770
S & T	387	887	957	1,060	1,060	1,060	2,015	2,131	2,262
Consultants	-	-	32	31	31	31	-	-	-
Other	208	2,868	367	2,431	2,431	2,431	1,489	1,478	1,909
Interest and rent on land	-	-	-	-	-	-	-	-	-
Interest									
Rent on land									
Financial transactions in assets and liabilities									
Unauthorised expenditure									
Transfers and subsidies to:	21	1,812	284	3,073	73	73	12	-	
Local government	6	12	14	73	73	73	12	-	-
Municipalities	6	12	14	73	73	73	12	-	-
Municipal agencies and funds									
Departmental agencies and accounts	15	1,800	-	3,000	-	-	-	-	-
Social security funds									
Entities receiving funds	15	1,800	-	3,000	-	-	-	-	-
Public corporations and private enterprises	-	-	-	-	-	-	-	-	-
Public corporations	-	-	-	-	-	-	-	-	-
Subsidies on production									
Other transfers									
Private enterprises	-	-	-	-	-	-	-	-	-
Subsidies on production									
Other transfers									
Foreign governments and international organisations									
Non-profit institutions									
Households	-	-	270	-	-	-	-	-	-
Social benefits									
Other transfers to households	-	-	270	-	-	-	-	-	-
			400				45.	455	4.00
Payments for capital assets	509	303	128	555	202	202	151	158	169
Buildings and other fixed structures	-	-	-	-	-	-	-	-	-
Buildings									
Other fixed structures	500	202	100		000	200	154	150	100
Machinery and equipment	509	303	128	555	202	202	151	158	169
Transport equipment	500	202	400		000	000	454	450	400
Other machinery and equipment	509	303	128	555	202	202	151	158	169
Cultivated assets									
Software and other intangible assets Land and subsoil assets									
L									
Total	8,198	10,320	10,240	28,500	29,450	29,450	30,191	31,602	33,814

Table 9.D: Details of payments and estimates by economic classification - Programme 2: Civilian Oversight

R000)		Audited	Outcome Audited	Audited	Main Budget	Adjusted Budget	Estimated actual		um-term estim	
			2002/03	2003/04	2004/05		2005/06		2006/07	2007/08	2008/09
Α.		eThekwini	13	23	25	98	48	48	-	-	
	-	unicipalities	-	•	-	•		-		-	
B B	KZ211 KZ212	Vulamehlo	-	-	-	-	-	-	-	-	
		Umzumbe	_	-	_	-		-	-	-	
		uMuziwabantu	-	-	-	-	-	-	-	-	
		Ezingolweni	-	-	-	-	-	-	-	-	
		Hibiscus Coast	-	-	-	-	-	-	-	-	
С	DC21	Ugu District Municipality	-	-	-	-	-	-	-	-	
		gundlovu Municipalities	-	-	-	-	50	50	21	-	
В		uMshwathi	-	-	-	-	-	-	-	-	
B		uMngeni	-	-	-	-	-	-	-	-	
		Mpofana Impendle	-	-	-	-		-		-	
		Msunduzi	-	-	-	-	50	50	21	_	
		Mkhambathini	-	-	-	-	-	-	-	-	
В	KZ227	Richmond	-	-	-	-	-	-	-	-	
С	DC22	uMgungundlovu District Municipality	-	-	-	-	-	-	-	-	
Total	:Uthukel	a Municipalities	-	-	-					-	
		Emnambithi/Ladysmith	-	-	-	-	-	-	-	-	
В	KZ233	Indaka	-	-	-	-	-	-	-	-	
В		Umtshezi	-	-	-	-	-	-	-	-	
		Okhahlamba	-	-	-	-	-	-	-	-	
3		Imbabazane	-	-	-	-	-	-	-	-	
С		Uthukela District Municipality	-	-	-	-	-	-	-	-	
		athi Municipalities	-	•	-	-	-	-	-	-	
		Endumeni	-	-	-	-	-	-	-	-	
В	KZ242		-	-	-	-	-	-	-	-	
В		Usinga	-	-	-	-	-	-	-	-	
3	KZ245		-	-	-	-	-	-	-	-	
С		Umzinyathi District Municipality	-	-	-	-	-	-	-	-	
	-	oa Municipalities	-	•	-	-	-	•	-	-	
В		Newcastle	-	-	-	-	-	-	-	-	
В		Utrecht	-	-	-	-	-	-	-	-	
B C		Dannhauser Amajuba District Municipality	-	-	-	-	-	-	-	-	
			-			-	-	-	-	-	
		nd Municipalities		-	-	-	-	-	-	-	
		eDumbe	-	-	-	-	-	-	-	-	
		uPhongolo	-	-	-	-	-	-	-	-	
		Abaqulusi Nongoma	-	-	-	-	-	-	-	-	
B		Ulundi	-	-	-	-	-	-	-	-	
C		Zululand District Municipality	-	-	-	-	-	-	-	-	
Total		nyakude Municipalities			-					-	
B		Umhlabuyalingana	-		-			-			
В	KZ272		-	-	-	-	-	-	-	-	
		The Big 5 False Bay	-	-	-	-	-	-	-	-	
	KZ274		-	-	-	-	-	-	-	-	
		Mtubatuba	-	-	-	-	-	-	-	-	
С	DC27	Umkhanyakude District Municipality	-	-	-	-	-	-	-	-	
Total	: uThung	gulu Municipalities	-		-	-	-	-	-	-	
В		Mbonambi	-	-	-	-	-	-	-	-	
В	KZ282	uMhlathuze	-	-	-	-	-	-	-	-	
		Ntambanana	-	-	-	-	-	-	-	-	
		Umlalazi	-	-	-	-	-	-	-	-	
		Mthonjaneni	-	-	-	-	-	-	-	-	
B C		Nkandla	-	-	-	-	-	-	-	-	
		uThungulu District Municipality	-	•	-	-	-	-	-	-	
		Municipalities	-	•	-	•	•	-	•	-	
3		eNdondakusuka	-	-	-	-	-	-	-	-	
		KwaDukuza Ndwedwe	-	-	-	-	-	-	-	-	
		Maphumulo			-	-	-	-	-	-	
5		llembe District Municipality	-	-	-	-	-	-	-	-	
		e Municipalities	-		-						
3	KZ5a1	-	-	•	-	•	•	-	-	-	
		Kwa Sani		-	-	-	-	-	-	-	
		Matatiele		-	_	-	-		-	-	
		Kokstad	-	-	-	-	-	-	-	-	
		Ubuhlebezwe	-	-	-	-	-	-	-	-	
С		Sisonke District Municipality		-	-	-	-	-	-	-	
Unall		inclassified	-	-	-			-	-		
Total			13	23	25	98	98	98	21		